

### Standard Terms and Conditions

These specific terms and conditions (specific conditions) apply to any fixed price service agreement between Solaft Filtration Solutions (“Us”, “We”, “Our”) and the customer (“You”) including but not limited to 2 Hour Safety Check-up and 6 Hour Comprehensive Operational Status and Safety Check-up.

The Standard Terms and Conditions of Solaft which are available at [www.solaft.com](http://www.solaft.com) also apply as well as these specific conditions. In the event that there is a conflict between the standard terms and conditions and the specific conditions, the specific conditions will prevail.

- 1) Replacement Filter
  - a. You agree to supply a replacement filter to replace any filter removed for the purposes of testing. We can provide a cap if required at additional cost.
- 2) Induction
  - a. We have allowed for a site induction of no greater than 10 minutes. In the event that a site induction is required that is greater than 10 mins you agree that you will be billed separately at a cost of \$105 per hour (30mins minimum).
- 3) Site access
  - a. In the event that site rules or general safety conditions require a confined space, working at height or safety spotter you agree to supply this resource at no cost. If this resource is not available we can provide this with prior notice at additional cost. SOLAFT agrees to supply competent personnel for these requirements.
  - b. You agree to provide us with all access, including vehicle access, necessary for us to undertake the required works unimpeded including the ability to use all tools, supplies etc.
  - c. You agree to provide access to the baghouse equipment in both an out of service and in-service state, as required by us to run the necessary tests.
- 4) Geographic
  - a. We reserve the right to not supply any Service for any reason including if the site for service is outside of our normal service locations. With your prior approval we reserve the right to levy additional charges for travel costs.
- 5) Baghouse limitation
  - a. The fixed price applies for standard pulse jet baghouses with 500 bags or less. Larger baghouses or non-standard baghouses eg. Unimaster baghouses will be quoted separately.
- 6) Cancellation Policy
  - a. When you book your appointment, you are holding a space on our calendar that is no longer available to our other customers. If cancellation is necessary, we require that you notify us no less than least 7 days in advance. In the event that you do not provide this notice then we reserve the right to charge you for the full value of the service.
- 7) General disclaimer for workmanship
  - a. While we make every attempt to ensure that any information, advice or recommendations provided by us is correct, Solaft Filtration Solutions Australia Pty Ltd is not responsible for any errors or omissions, or for the results obtained from the use of this information or following the advice or recommendations. All information advice or recommendations is provided "as is", with no guarantee of completeness, accuracy, timeliness or of the results obtained from the use of this information, and without warranty of any kind, express or implied.
  - b. To the maximum extent permitted by law, our aggregate monetary liability to you for any reason and for any and all causes of action, whether in contract, tort or otherwise, will not exceed the amount paid to us for the work performed on this project. We will not be liable to you under an cause of action, whether in contract tort or otherwise, for any indirect, special, incidental consequential or punitive damages.